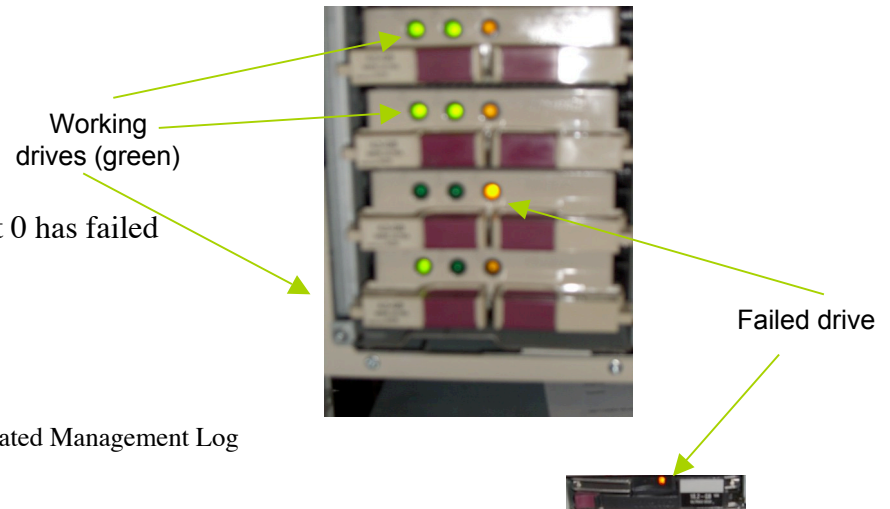


Compaq/HP drive failure

HP/Compaq hard drive failures:

- Drives are typically hot swap items.
- A failed drive causes the following actions:
 - Event in system log entry drive number 0, port 0 has failed
 - IML entry drive failure alert
 - Turns the drive light to orange:
 - Remove failed drive
 - Replace with new/working drive
 - Events logged to the windows event log/Integrated Management Log
 - Array controller resumes a rebuild
- When replaced, the drive lights flash as it rebuilds:
 - Time taken to rebuild varies dependent on data involved/speed of drives/array controller specification.
 - Entries in the event log typically upon drive replacement:
 - Failed drive removed
 - New drive inserted
 - Rebuild to occur
 - Rebuild complete.
 - It is possible that the rebuild will fail
 - May need to reseal drive/insert new drive
 - Caution required in the event of a production server - follow your due diligence procedures.



-You can view the rebuild on:

- Compaq/HP web agent
- Compaq/HP array controller
- System Event log (if drivers installed).